Baird Optical Co Inc Warranty Information

Baird Optical Co, Inc prides itself on providing premium eye care and premium eyewear. We specifically select quality products so that they come with at least a **12-month manufacturer's warranty** for all of our frames and lenses. If you notice any defects in your frame or lenses that are covered under our warranty (see below), we will **repair or replace your item for only a small shipping and handling fee**, as long as it is returned to us **within one year of purchase**.

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|  | What is Typically Covered | What is Not Covered |
| Lens Defects | -split or cracked lenses-peeled coatings | -temperature damage-water damage-chemical exposure-handling damage |
| Frame Defects | -broken or stripped screws-broken nose pads or hinges-dislodged logos or decorations-visible discoloration | -temperature damage-water damage-chemical exposure-handling damage |

Please do NOT attempt to repair eyewear yourself. We cannot accept products that have been tampered with for repair/replacement under a manufacturer's warranty.

**30 Day Lens Guarantee**

Each lens must undergo a rigorous quality assurance process and verification after production. This ensures accuracy and lenses that are free of scratches, distortions, and defects.

We want you to be happy with your order! If your prescription lenses are not 100% accurate, call us within 30 days of receiving your items and we will replace the lenses free of charge.

If your doctor makes any changes to your prescription within 30 days of you receiving your order, we will make **new lenses for your same frames for free**. If your doctor changes your prescription 31-90 days after receiving your order, we will remake your lenses at 50% of the retail cost.

For further warranty details, you may request more information from our office or the manufacturer. Please know that we want to do everything in our power to make you happy and your vision crystal clear.